

**General Manager's Report
Roxborough Water and Sanitation District
August 18, 2021**

Information Only

General Matters

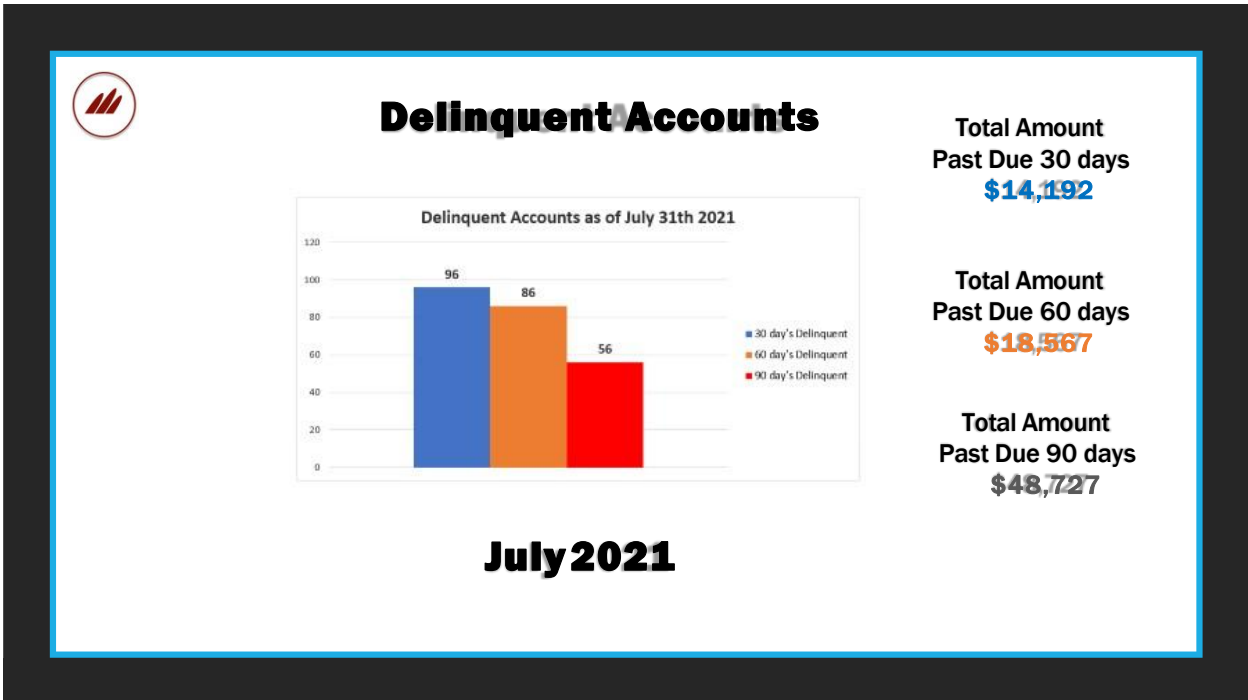
- Reminder we have a tour of the District's facilities scheduled for 8:00 a.m. on Friday August 20. We'll start with a short presentation of the system here at the office, then take a bus to visit each facility, finish with lunch at the water treatment plant.
- Reminder the September Board meeting has been rescheduled to Wednesday, September 22, to avoid conflict with the SDA Conference.

Cyber Security:

- We have met with a company called Perch that can do independent screening of our server logs to check for vulnerabilities and any attempts to penetrate the system.
- We had an initial meeting with Egnyte, a cloud-based file server provider, and have requested a cost proposal to move admin files to their file server to increase security.
- Current chip shortage is impacting the timing of new servers for water/wastewater operations.

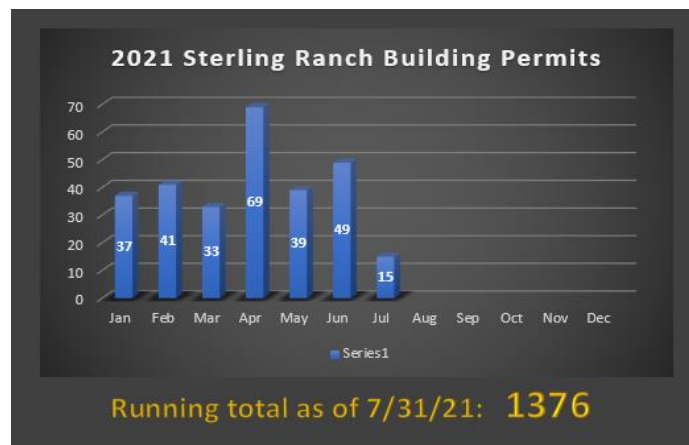
Past Due Accounts:

- As of July 31, we had 56 accounts with a past due balance of \$48,727, compared to 60 accounts with a total past due balance of \$46,671 as of June 30.
- We resumed shut offs for past due water and sewer bills in July. As of August 10, we had approximately 14 residents on the shut off list. All were called prior to posting for shut off.
- We have executed payment agreements with 5 residents. Several others have failed to finalize their payment agreements.



Dominion Water and Sanitation District/Sterling Ranch:

- Day-to-day operations going well.
- The high zone pump addition to the water treatment plant is out for bid.
- Year to date development summary:



Projects:

- Work on the Rock Wren project is nearly complete except for paving and resident repairs.
- Work has started on conversion of the old backwash pond to emergency containment basin.
- Nothing new on relocation of the Rampart pump station to Denver Water property.
- Design work continues for the Rampart transmission line replacement.

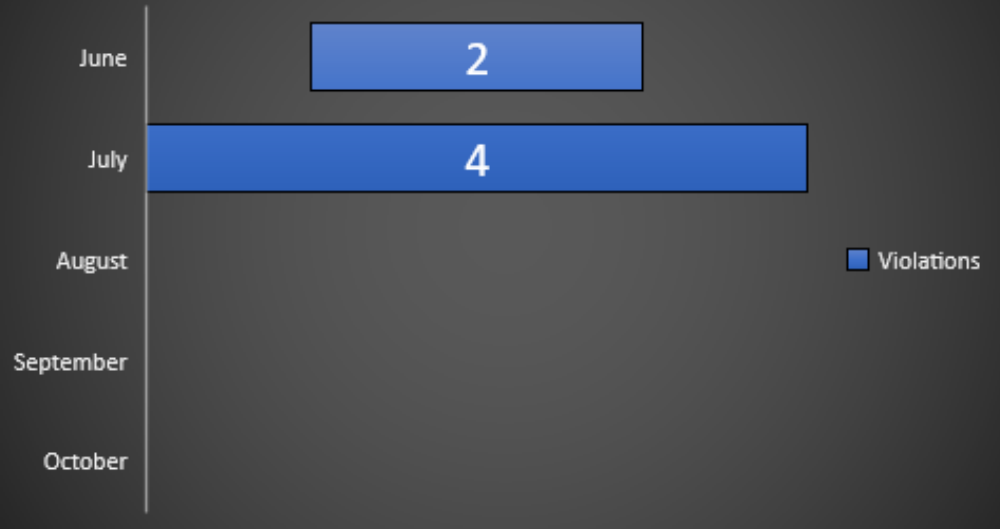
New Development:

- A Petition for Inclusion has been submitted for a 55-acre parcel on the west side of Rampart Road south of Seven Stones for 28 residential equivalents (EQRs). TST is developing a cost estimate to design the extension of the Rampart transmission line north.

Public Outreach:

- Outreach efforts continue with Rock Wren residents.
- We received several calls related to the Englewood public health notice and posted notices on the website and social media.
- Watering violations summary:

2021 Watering Violations



Total Fines: Warnings